

# Privacy Policy

Travel Days.ai

*Last Updated: July 19, 2025*

## 1. INTRODUCTION

Travel Days.ai ("we," "us," "our," or the "Company") is operated by GigWing, Inc., a Delaware corporation. We respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website at [www.traveldays.ai](http://www.traveldays.ai) (the "Site") and our services (the "Services").

By using our Services, you consent to the data practices described in this Privacy Policy. If you do not agree with this Privacy Policy, please do not use our Services.

## 2. INFORMATION WE COLLECT

### 2.1 Information You Provide Directly

When you use our Services, we collect:

- **Account Information:** Email address (required for login and account creation)
- **Service Information:** Travel destination and preferences you provide for itinerary generation
- **Payment Information:** Credit card details (processed and stored by our payment processor, Stripe)
- **Communication Data:** Information you provide when contacting our support team

### 2.2 Information Collected Automatically

When you use our Services, we automatically collect:

- **Usage Data:** Information about how you interact with our Services
- **Device Information:** IP address, browser type, operating system
- **Cookies and Tracking Technologies:** We use cookies and similar technologies to enhance your experience

### 2.3 Information from Third Parties

We may receive information about you from:

- **Payment Processors:** Transaction information from Stripe
- **Analytics Providers:** Usage analytics from Google Analytics (if implemented)

### 3. HOW WE USE YOUR INFORMATION

We use your information to:

- Provide and improve our Services
- Generate personalized travel itineraries
- Process payments
- Send sign-in codes for authentication
- Communicate with you about your account and our Services
- Send marketing communications (with your consent)
- Comply with legal obligations
- Detect and prevent fraud

### 4. INFORMATION SHARING AND DISCLOSURE

#### 4.1 Service Providers

We share your information with third-party service providers that help us operate our Services:

- **OpenAI:** We send your destination and preference data to OpenAI's API to generate itineraries
- **Google Places API:** We use this service for destination autocomplete functionality
- **Stripe:** Processes all payment transactions
- **Google Analytics** (if implemented): Provides usage analytics

#### 4.2 Legal Requirements

We may disclose your information if required by law or if we believe such action is necessary to:

- Comply with legal obligations
- Protect and defend our rights or property
- Prevent fraud or protect against harm
- Protect the personal safety of users or the public

#### 4.3 Business Transfers

If Travel Days.ai or GigWing, Inc. is involved in a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

#### 4.4 Affiliate Marketing

We may include affiliate links in generated itineraries in the future. This will be disclosed when implemented.

## 5. DATA RETENTION

We retain your information for as long as necessary to provide our Services and comply with legal obligations:

- **Account Information:** Retained until you delete your account
- **Itinerary Data:** Retained until you choose to delete it
- **Payment Information:** Retained by Stripe according to their policies
- **Communication Records:** Retained for customer service and legal purposes

## 6. DATA SECURITY

We implement appropriate technical and organizational measures to protect your information, including:

- Encryption of data in transit
- Secure storage of data
- Access controls and authentication
- Regular security assessments

However, no method of transmission over the internet is 100% secure. We cannot guarantee absolute security of your information.

## 7. YOUR RIGHTS AND CHOICES

### 7.1 Access and Portability

You have the right to access and receive a copy of your personal information.

### 7.2 Correction and Deletion

You can update your account information at any time. You may request deletion of your account by contacting [support@traveldays.ai](mailto:support@traveldays.ai).

### 7.3 Marketing Communications

You can opt out of marketing emails by:

- Clicking the unsubscribe link in any marketing email
- Contacting us at [support@traveldays.ai](mailto:support@traveldays.ai)

## **7.4 Cookies**

You can control cookies through your browser settings. However, disabling cookies may limit your use of certain features.

## **8. CHILDREN'S PRIVACY**

Our Services are not intended for children under 18. We do not knowingly collect information from children under 18. If we learn we have collected information from a child under 18, we will delete that information.

## **9. INTERNATIONAL DATA TRANSFERS**

We are based in the United States. If you use our Services from outside the United States, your information will be transferred to and processed in the United States. By using our Services, you consent to this transfer.

## **10. CALIFORNIA PRIVACY RIGHTS**

### **10.1 California Residents**

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA):

- Right to know what personal information we collect
- Right to delete your personal information
- Right to opt-out of the sale of personal information (we do not sell personal information)
- Right to non-discrimination

To exercise these rights, contact us at [support@traveldays.ai](mailto:support@traveldays.ai).

### **10.2 "Do Not Track" Signals**

We do not respond to "Do Not Track" signals.

## **11. EUROPEAN PRIVACY RIGHTS (GDPR)**

If you are located in the European Economic Area (EEA), you have additional rights:

- Right to access your personal data
- Right to rectification
- Right to erasure ("right to be forgotten")

- Right to restrict processing
- Right to data portability
- Right to object to processing
- Right to withdraw consent

To exercise these rights, contact us at [support@traveldays.ai](mailto:support@traveldays.ai).

## 12. THIRD-PARTY LINKS

Our Services may contain links to third-party websites. We are not responsible for the privacy practices of these websites. We encourage you to read their privacy policies.

## 13. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. We will notify you of material changes by:

- Posting the updated policy on our Site
- Sending you an email notification
- Displaying a notice in our Services

Your continued use of our Services after changes constitutes acceptance of the updated Privacy Policy.

## 14. DATA PROTECTION OFFICER

While we do not have a formal Data Protection Officer, privacy-related inquiries should be directed to [support@traveldays.ai](mailto:support@traveldays.ai).

## 15. LEGAL BASIS FOR PROCESSING (GDPR)

For users in the EEA, we process personal data based on:

- **Contract:** To provide our Services
- **Consent:** For marketing communications
- **Legitimate Interests:** For improving our Services and preventing fraud
- **Legal Obligations:** To comply with applicable laws

## 16. AUTOMATED DECISION-MAKING

We use AI to generate itineraries based on your input. This involves automated processing of your destination and preference data. The AI-generated content may contain errors or inaccuracies.

## 17. DATA BREACH NOTIFICATION

In the event of a data breach that poses a risk to your rights and freedoms, we will notify you and relevant authorities as required by applicable law.

## 18. CONTACT INFORMATION

For questions about this Privacy Policy or our privacy practices, please contact us at:

**Email:** [support@traveldays.ai](mailto:support@traveldays.ai)

**Company:** Travel Days.ai (operated by GigWing, Inc.)

**Address:** [3031 Tisch Way](#), 110 Plaza West, San Jose, CA 95128

For privacy complaints, you also have the right to contact your local data protection authority.

## 19. COMPLAINT RIGHTS

If you are unsatisfied with our response to your privacy concerns, you have the right to lodge a complaint with:

- Your local data protection authority (for EEA residents)
- The California Attorney General (for California residents)
- Other relevant regulatory authorities

By using Travel Days.ai, you acknowledge that you have read, understood, and agree to this Privacy Policy.